

International Warranty

The Starkites warranty guarantees everything we sell to be free from defects in materials and workmanship. This warranty is valid for a period of 3 month for standard exchange and 1 year for free repair from the date of purchase of the original customer. Starkites products are covered by the Warranty only when purchased from an authorized Starkites dealer.

For any questions about the Starkites warranty or procedures for making claims, please contact your local dealer or e-mail us at aftersales@starkites.com . Starkites will determine if a product is covered under this warranty.

If a customer returns a defected product within the first 3 month, Starkites will exchange the product and ship it back to the customer free of charge. If a customer returns a defected product 3 month to 1 year after original purchase Starkites will offer free repair.

Customer must have the invoice and serial number of the kite/product upon returning any Starkites Products. All returned Products are to be sent clean, dry and freight prepaid. Starkites will cover the freight for the return shipment.

The Starkites warranty does not cover damage due to normal wear and tear, sun fading, improper usage, bad storage, seam failures due to over inflation or heat exposure, teaching, renting, use in waves/shore break, loss of kite due to carelessness or improper use of safety gear, damage caused by anything other than defects in material and workmanship.

This warranty will not be covered if unauthorized modifications or repairs have been carried out.

